



Anglo-Saxons Friendly Society Ltd

NEWSLETTER - JULY 2021

AGM

The AGM will be held on Friday 16 July 2021, 10am, at the Inn on the Lake, Gravesend, DA12 3HB. The documentation has been distributed and the Board is looking forward to meeting members and hearing their views as well as providing an update on areas it has been progressing over the past year.

If you would like to attend in person but do not have access to transport, please contact the office.

INTRODUCING NEW STAFF MEMBERS

Since the last Newsletter in November 2020, two staff members have joined the Anglo-Saxons team.

Paul Osborn joined as Chief Executive in November 2020 and has been working with the Board on the strategy for the Society.

Dee Turtle is the newest staff member and joined in May 2021 as Membership Manager. She is looking forward to working for the members.

Together with Jo, Devina and Gyanee, these are the staff members working to support you.



THE BOARD

There are also two new Board members since the 2020 AGM: Justine Morrissey and Elizabeth Woolman. Justine and Elizabeth are seeking election at the 2021 AGM. The Board now consists of six Non-Executive Members who are dedicated to securing the future of your Society.

Please come along to the AGM and meet the Board and staff members.

The Society's Mission

"To be a not for profit organisation, well known and respected in our community, providing great value discretionary awards to Members to assist with their health needs"

WEBSITE

A new user-friendly website has been designed, using a local company, that will provide up to date and relevant information for members. It is aimed to launch this in conjunction with the AGM in July after compliance checks have been carried out.



The Board has been working on the Strategy for your Society post lockdown and beyond. A Strategy Day will be held in late September to focus on this, and your help is required to enhance this. A questionnaire will be circulated prior to the Strategy Day in order that member's views, opinions, suggestions and observations can be included in the discussions. Please take the time to complete and return the questionnaire. As members you have the knowledge of the Society and the local area and your input will be invaluable.

HEAD OFFICE PREMISES

As advised in the November 2020 Newsletter, the Society had to vacate the premises in Berkley Road as they were too large and not fit for purpose. In December 2020, staff moved to purpose-built office accommodation in The Old Rectory Basepoint, Northfleet. The office is open plan and supports cohesive working among staff. Staff are currently working from home in line with government guidelines but it is hoped to return to office working from July 2021. Post sent to the office in Berkeley Road is being diverted to the new office. The letterbox at Berkeley Road has been taped shut and members are kindly requested not to place mail under the door.

CLAIMS

A new claims form has been devised to ensure the necessary information is provided to process claims without delay. The process for making a claim will be detailed on the new website and a link will be provided to download the appropriate form. Please note that payments are paid monthly in arrears ie: claims submitted in June will be paid at the end of July. On the launch of the new website, claims will not be accepted unless they are submitted on the new forms. If you do not have access to a computer, please contact the office and we will be happy to post a claim form to you.

PROPERTY

The Society has a large property portfolio that was becoming increasingly difficult to manage in line with regulatory requirements. The Investment Committee, supported by the Board, took the decision to outsource the property management to Spicerhaart, following a tender process. The arrangement commenced at the end of 2020 and strict controls and monitoring are in place together with regular meetings.

If you are a member in a Society held property, please contact Spicerhaart on 01322 617790 in the first instance for any issues.



CONTACT US

We are happy to help in any way we can. Please contact us using any of the following methods:

Post: The Old Rectory, Springhead Road, Northfleet, DA11 8HN

Telephone: 01474 567050

Email: info@anglo-saxons.co.uk